



PATENT  
Customer No. 22,852  
Attorney Docket No. 7781.0064-00  
SAP Ref. No.: 2003P00711 US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: )  
Matthias Kaiser ) Group Art Unit: 3621  
Application No.: 10/811,971 ) Examiner: Not Yet Assigned  
Filed: March 30, 2004 )  
For: METHODS AND SYSTEMS FOR )  
DETECTING USER )  
SATISFACTION )  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**PETITION FOR EXTENSION OF TIME**

Applicants hereby petition for a one month extension of time to reply to Notice to File Missing Parts. A fee of \$110.00 is enclosed.

Please grant any extensions of time required to enter this response and charge any additional required fees to our Deposit Account No. 06-0916.

Respectfully submitted,

FINNEGAN, HENDERSON, FARABOW,  
GARRETT & DUNNER, L.L.P.

Dated: August 11, 2004

By: Linda J. Thayer Reg. No. 38,611  
for Linda J. Thayer  
Reg. No. 45,681

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